Accessible only through a secure spiral staircase, agents of House Qel-Droma are first welcomed by the familiar face of Iggy the Bartender. Iggy, a reprogrammed IG-86 Sentinel Droid, is quite blunt and dry with guests that are new, but has warmed up to the more regular and veteran members. He is "retired" from his days as a bounty droid, but still acts as a first line of defense against any intruders that might try to force their way into the Operations Lounge. He is assisted by a Medical droid that is also able to help mend House Qel-Droman agents that might have had a scrape or minor injury that did not warrant a trip to the med-bay.

Moving into the lobby, a series of couches and holo displays are available for members to take advantage of. A uni-sex refresher flanks a full kitchen stocked with essential foodstuffs and appliances.

The next room is configured with workstations that each have a secure private terminal. There are workbenches for tinkering, and some seating for independent research. There is an archive link that connects to both the Shadow Academy Database on Arx, and can pull in public data from the Advanced Inquisitorius Network (AIN).

Finally, a briefing room with a wide format high definition projector is set up with a long conference table with cushioned chairs. This can be used for secure briefings, but also helps with debrief and strategy meetings. It has been designated a "Skitter Free Zone"